



Barnsley Bowl



Customer Privacy Notice

How your information will be used

1. Barnsley Bowl Ltd and its employees need to obtain process and store information from our customers in order to conduct our day to day business. The information we hold will be used to process your booking, enable your games, and effectively, safely and lawfully manage the relationship between Barnsley Bowl and our customers. This includes using the information to reserve your lane on our booking system, placing your names on the lanes while you bowl, passing on the information to the kitchen so that your food is ready on time, recording your scores should you require a printout and occasionally contacting you with relevant marketing communications. We may also use this information to comply with any legal requirements, pursue legitimate interests of the Company and protect our legal position in the event of legal proceedings, for example to prevent fraud, administrative purposes or reporting potential crimes.
2. All of the information we hold will have been provided by you. We do not buy data from external sources.
3. The sort of information we hold includes your names, telephone numbers, addresses, email addresses, social media user names, scores, averages, and team names.
4. We do not process special categories of information relating to your racial or ethnic origin, political opinions, religious and philosophical beliefs, biometric data or sexual orientation.
5. Where we are processing data based on your consent, you have the right to withdraw that consent at any time.
6. Other than as mentioned below, we will only disclose information about you to third parties if we are legally obliged to do so or where we need to comply with our contractual duties to you, for instance we may need to pass on certain information to the police or our insurance providers

7. We do however pass on your personal information to LaneTalk who provide a web service that collects, broadcasts and collates your scores, names and averages and displays them on their website

Your rights

8. Under the General Data Protection Regulation (GDPR) and The Data Protection Act 2018 (DPA) you have a number of rights with regard to your personal data. You have the right to request from us access to and rectification or erasure of your personal data, the right to restrict processing, object to processing as well as in certain circumstances the right to data portability.
9. If you have provided consent for the processing of your data you have the right to withdraw that consent at any time which will not affect the lawfulness of the processing before your consent was withdrawn.
10. You have the right to lodge a complaint to the Information Commissioners' Office if you believe that we have not complied with the requirements of the GDPR or DPA 18 with regard to your personal data.

Identity and contact details of controller and data protection officer

11. Barnsley Bowl Ltd is the controller and processor of data for the purposes of the DPA 18 and GDPR.
12. If you have any concerns as to how your data is processed you can contact:

David Williams Centre Manager on 01226 732932 or

david.williams@barnsleybowl.co.uk

or you can write to Barnsley Bowl Ltd using the address of

Barnsley Bowl Ltd

Carlton Road

Barnsley

South Yorkshire

S71 2AZ